



CITY OF TUCSON  
TUCSON WATER DEPARTMENT

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City of Tucson -- Tucson Water  
Owner / Tenant Agreement

The second page of this document must be completed and provided to Tucson Water to establish an Owner/Tenant Agreement for the property designated on same page. Once completed, sign and return the second page for proper documentation on your account. Please note that an electronic signature is acceptable and considered valid execution of this agreement.

You may return this form:

Postal mail: Tucson Water, P.O. Box 27320, Tucson, Arizona, 85726-7320

E-mail: [TW\\_CustomerService@tucsonaz.gov](mailto:TW_CustomerService@tucsonaz.gov)

Fax: (520) 791-5466

In person: Tucson Water Main Office, 310 W. Alameda St., Tucson (M-F, 8 a.m.-5 p.m.)

If you have any questions, contact our Customer Service office at (520) 791-3242 or send an e-mail to [TW\\_CustomerService@tucsonaz.gov](mailto:TW_CustomerService@tucsonaz.gov).

Thank you,

Tucson Water Customer Service





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This Owner-Tenant agreement is entered into between Tucson Water and \_\_\_\_\_  
(owner) this \_\_\_\_ day of \_\_\_\_\_, \_\_\_\_\_, regarding the following property:

Address: \_\_\_\_\_

Account#: \_\_\_\_\_

WHEREAS, the property is from time to time leased to tenants and vacated thereby,

WHEREAS, Owner desires that water service to the property continue during those periods of time that the property is vacated by tenants.

In consideration of the mutual agreement and promises contained herein, Tucson Water and the Owner agree as follows:

1. Tucson Water shall provide water service to the property.

2. Once the agreement has been filled out by the customer and processed by Tucson Water, the service connection fee will be waived for the Owner when service is established in Owner's name provided the water has not been turned off.

3. Owner shall pay to Tucson Water for all water service provided the property unless and until Tucson Water receives notice that the property is occupied by a tenant who shall be liable for the payment for water service rendered thereto. Should Tucson Water receive the above-described notice, the owner's liability for water service shall be restricted to those periods when the property is vacated by the tenant residing therein. Tucson Water will not interrupt service during this interim period between occupants unless the account is in a delinquent status, which will subject the property to possible discontinuance of water service without notice. **The Owner-Tenant agreement does not apply if the account is turned off for delinquency.** Any unpaid final bills under the Owner's name shall be cause to deny tenant's service until such bills are paid.

4. This request shall continue in effect until such time as Owner gives Tucson Water **written termination** of this agreement **OR** such time as Tucson Water elects to discontinue this agreement. Until such notification is received **AND** receipt acknowledged by Tucson Water, the Owner will be held accountable for all billing at said property.

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Billing Name of Owner (print)

Home Phone

Business Phone

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Mailing Address for Billing

Email address

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City State Zip Code

Owner Signature (electronic signature is considered valid)

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Cancellation Date

Date

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Acknowledged by Tucson Water

Approved by Tucson Water

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Date

Date

